

SHARP
Be Original.

**Innovative Solutions from
the People You Trust**



 **dynabook**

Formerly **TOSHIBA** PC Company

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Formerly **TOSHIBA** PC Company

A New Name. From the Laptop Experts.

For 35 years, the world knew Dynabook as TOSHIBA PC. A trusted brand responsible for creating the world's first laptop, shaping the face of mobile computing, setting the standard for quality and reliability and selling 170 million laptops worldwide.

Today, Dynabook is a wholly-owned subsidiary of Sharp Corporation and a part of the Foxconn Technology Group family of companies. To commemorate this new beginning and honor the Toshiba legacy, the name was changed to Dynabook.

Dynabook continues to deliver the same superior level of quality and reliability in its diverse portfolio of professional-grade hardware and software offerings, including award-winning mobile and security solutions ideal for enterprise, SMB and education markets.

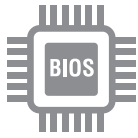


What's in a Name?

The Dynabook brand has a storied history within the computing market. First, as the name used by Alan C. Kay for his imagined portable computer concept to the Toshiba Dynabook T1000SE introduced in 1989. And, ultimately, becoming the flagship brand for Toshiba laptops in Japan. As Dynabook embarks on this next chapter, it's proud of the legacy of innovation and mobility the Dynabook name represents.



The Dynabook Difference



Proprietary BIOS

The only laptop manufacturer that writes its own BIOS (the base firmware executed when a PC is turned on and initializes the hardware and loads the OS). Dynabook's BIOS enhances tamper resistance, secures pre-boot communication, optimizes performance and provides the ability to customize settings and information.



Value-Add Customization

Get the exact technology you need, without paying for features you don't need. In addition, Dynabook can configure each new PC without delaying shipment. Configuration services include Image Load, Asset Tag and Customer BIOS Settings.



Rigorous Testing

Committed to quality and reliability, Dynabook develops, engineers, manufactures and extensively tests laptops in-house to optimize system components. Rest assured, Dynabook laptops undergo strict testing to ensure durability and performance.



Custom-Built Laptops

Dynabook laptops are engineered with a full range of in demand features, but every business is different. With unrivaled attention to detail, Dynabook technical professionals will work directly with you and your IT staff, tailoring a customized solution and assembling everything you need right at the factory.





A **Legacy** of Mobile Expertise

For more than three decades, Dynabook has shaped the mobile computing landscape by taking chances to push beyond the status quo.

35
YEARS
of
INNOVATION

What does it take to be called 'the expert'? **Ceaseless innovation for one.**

At Dynabook, it all started by debuting the world's first laptop in 1985 with the Toshiba T1100 (pictured above), which sparked a revolution of thinner, lighter and more powerful mobile computing devices, including more than 30 World's First Technologies.

Dynabook pioneered the integration of long-lasting compact batteries for laptops, pushed the boundaries of display capabilities, led the miniaturization of components and materials

for maximum portability, and advanced breakthroughs in thermal management via patented Fresh Air Cooling and Multiple Heat Pipe Designs. It also introduced a new type of mobile computing with the world's first Windows 10 Pro AR Smart Glasses.

Dynabook will continue to reinvent mobility and expand mobile computing portfolios so customers can work smarter and accomplish more.

The Evolution of Innovation

35 years of Experience, more than 30 World's Firsts including

World's

First

Laptop



1985 World's **First Laptop**

1991 World's 1st **TFT Colour Display**

1993 World's 1st Laptop with **Lithium Ion Battery**

1995 World's 1st **Integrated Optical Drive**

1998 World's 1st **Integrated DVD**

2002 World's 1st **NVIDIA® GeForce® 4 Laptop**

2007 World's 1st **Wireless Docking**

2008 World's 1st **Laptop with Quad Core HD Processor**

2011 World's **Lightest 13.3" Laptop**

2012 World's **Thinnest & Lightest Tablet**

2014 World's 1st **4K Laptop**

2018 World's 1st **Windows 10 Pro AR Smart Glasses**

2019 Legacy Continues as **Dynabook**

2020 World's **Lightest 13.3" Laptop¹**

¹Based on 13.3" laptops with 10th Generation Intel Core U Series processors as of January 5, 2020

Backed by Titans.

Dynabook's strength is demonstrated by the support of its two technology titans, Sharp Corporation (\$19.2 Billion), which purchased Dynabook in 2018, and technology titan Foxconn Technology Group (\$182 Billion), which is a principal investor in Sharp and represents a unique resource.

This impressive backing, together with a mobile heritage, has allowed Dynabook to bolster itself from a financial, technology, procurement and manufacturing perspective to expand business with new products and services all to meet our customers' needs.

SHARP®

Sharp specializes in simple-to-use, up-to-date office technology that can help remove business barriers and create a Simply Smarter Workplace by improving communication, efficiencies, workflows and security.

FOXCONN®

Foxconn, a Fortune Global 500 company, is the world's largest provider of electronics manufacturing services and the third-largest technology company by revenue.



Strong Partnerships = Strong Products

In 1985, the T1100—the world's first laptop computer—featured an Intel® 80C88 (4.77MHz) processor and Microsoft's MS-DOS 2.11. It became the epitome of power and performance for mobile computing. Three decades later, this unique partnership of technology pioneers, maintains and goes beyond just incorporating hardware and software into award-winning mobile computing solutions.

Dynabook has collaborated on various milestones with Intel and Microsoft, including ***power management, forward-thinking form factors, wireless docking and next-generation security*** to evolve the mobile computing space. This collaborative relationship with Intel and Microsoft gives a unique insight to develop products which shape the face of the mobile computer marketplace.

Rest assured, a Dynabook laptop will always feature the latest technologies from Intel and Microsoft in addition to Dynabook's own innovations and design standards.



Microsoft

intel®

The In-House Advantage

Dynabook products are meticulously designed and rigorously engineered to deliver a superior level of quality and reliability. Dynabook continues to be the only major PC vendor to employ an in-house approach to designing, engineering, manufacturing and testing products to deliver superior quality and reliability.

With every product brought to market, unmatched knowledge base and customer feedback is applied in virtually every phase of the process. This unrelenting commitment to delivering the best is found in every element of these professional-grade laptops and results in some of the industry's lowest failure rates.



Design



Engineering



Manufacturing



Testing



Rigorous testing. For better **results.**

For long-term durability, rigorous product testing measures are conducted to improve quality and reliability. Dynabook products undergo drop, spill and pressure simulations via HALT (Highly Accelerated Life Testing). For high-usage components, such as the hinge, ports and keyboard, five years of open and closing, plugging and unplugging and typing are simulated. And finally, the Portégé® laptops are designed to pass the U.S. Military (MIL-STD-810G) standard testing methodologies for altitude, drop, dust, extreme temperatures, humidity, shock and solar radiation to demonstrate the strength and durability of these business laptops.

Put it all together and you can rest assured — when you turn to Dynabook you're not just getting time-tested mobile expertise, but a laptop you can count on day after day.



Meet Our **Award-Winning** Portfolio of Innovation

 dynabook

Focusing
exclusively on
mobility for
35 years,

Dynabook is the mobile
computing experts and
understand the needs of
the market.

Within the Tecra®, Portégé® and
Satellite Pro™ product families, a wide-
ranging portfolio of laptops from
entry-level to premium and traditional
clamshell to multi-function convertibles
are offered.

Dynabook continues to focus that same
relentless pursuit of excellence with
a progression of cutting-edge mobile
solutions that help mobile professionals
excel where, when and how they want.



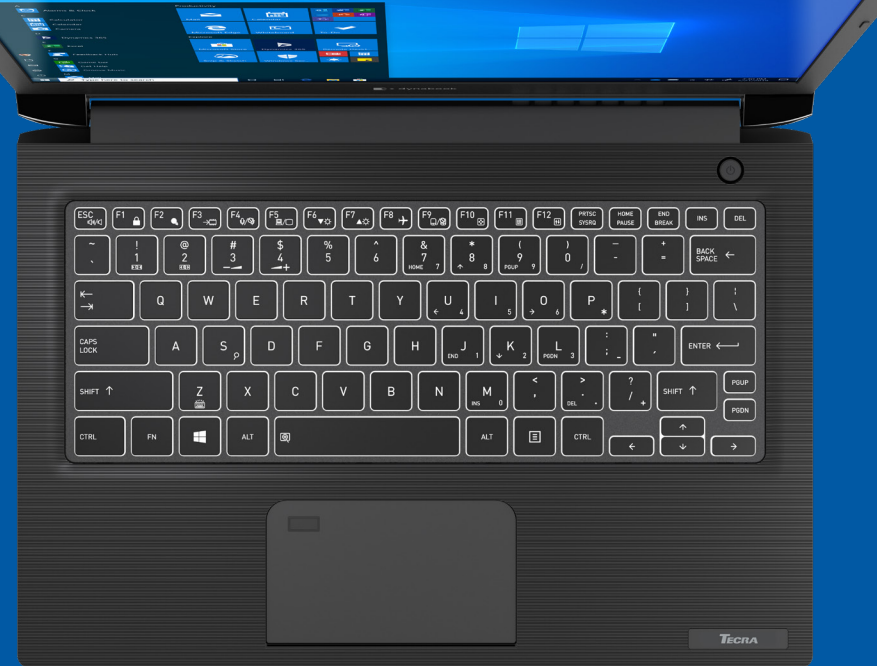
Portégé®

A Showcase of Technology for the Ultimate in Mobility

Designed for those who demand the thinnest, lightest and ultimate in mobility. The Portégé product line delivers the latest in design and innovation, such as the world's lightest 13.3-inch laptop¹, award-winning 2-in-1 computing solutions and an extensive collection of Windows Secured-core PCs, the most secure Windows devices available today.



¹Based on 13.3" laptops with 10th Generation Intel Core U Series processors as of January 5, 2020



Tecra®

Performance Laptops that Mean Serious Business

A collection of productivity workhorses, the Tecra family of laptops offer everything a professional user could want to succeed in any computing environment. Featuring powerful processors, robust connectivity and enterprise-grade security, the Tecra portfolio will not disappoint.

Satellite Pro™

*No-Compromise Style,
Productivity and Value*

Satellite Pro™ is a family of laptops with modern designs and all-round computing capabilities that deliver exceptional value ready for the most demanding tasks required by today's workers and students.



Leading Innovation

*Expand your Laptop's Potential
with Dynabook Accessories*

Adaptors



Docking Station



For a full list of accessories visit [here](#).

Create the Laptop You Want

Whether you want the highest performance possible or an extremely budget friendly configuration, customers can completely customize the Portégé®,

Tecra® and Satellite Pro™ laptops to the specification that best suits their needs. And, because manufacturing is done in Dynabook's own factory, these uniquely configured laptops can be delivered in a matter of days instead of weeks.



Operating System



Processor



Memory



Solid State Storage



Hard Disk Drive



Fingerprint Reader



Smart Card Reader



Web Camera



Infrared IR Camera



Display Resolution



Touch Screen Display



Integrated Privacy Screen



Bundles



Warranty

Lending a Helping Hand

Dynabook offers unique services that allow IT organizations become efficient, more secure and to access Field Service Engineers and a variety of unique services, including PC Imaging, Custom BIOS Configuration, Asset Management, Custom Logo and Absolute Factory Activation.

Protecting Your Investment for the Long Haul

Dynabook understands the laptop is a critical component to the success of any mobile professional and any down time means lost opportunities. Dynabook includes a 3-year International Limited Warranty and offers its customers a range of **industry leading warranty options**. For a complete list of warranty options please visit ca.dynabook.com.

Warranty Plus

Dynabook provides a Warranty Plus option which replaces accidental damages or system guard. Basically a “no questions asked” one-time replacement of the product. On-site option allows Dynabook customers to get their laptop **fixed quickly, conveniently and most importantly the way they want it**.

Services include **Depot Repair, Carry-In, On-Site, Customer Replaceable Parts** and **Technical Phone Support**. And, for customers working internationally we offer access to our global network of Carry-In Authorized Service Providers.



Long-Term Quality Assurance



Local and Global Coverage



Support That Fits Your Needs

World-Class Support

With technology rapidly changing and more people working beyond the office, IT departments are constantly facing challenges that require flexibility from their technology providers. A world-class service organization, backed by engineering teams in the Canada, US and Japan, support Dynabook laptops and solutions through phone, online or in-person services.





Online Support Resources Available 24/7

Dynabook offer extensive Online Support through the website. Customers can gain access to product support, download system drivers and software updates, use the vast community forums to find answers to questions, order replacement parts and track the status of a repair as well as register products and review warranty information.

Customers can also take advantage of the Troubleshooting Assistant to help solve problems and order customer replaceable parts such as AC Adapter, HDDs and batteries.



Trusted Repair Providers

More than 1,000 Authorized Service Providers (ASP) around the world are trained and certified to diagnose and repair Dynabook laptops. Service providers are easy to find via the ASP finder tool on the Online Support Website.



Fixed in No Time

The Dynabook Depot Repair service offers customer mail-in service. Once it is determined that the laptop needs a closer look, Dynabook will ship a box and provide shipping labels all at no cost to the customer. Dynabook strives to complete the process including repair in less than five business days.



On-Site Repair

Not everyone has the time to ship away or drop off their laptop for service. This is why Dynabook offers On-Site Repair. Working with the Dynabook On-Site Team to determine the issue, a certified repair technician with replacement parts will be sent to the customer's corporate location or home office to resolve the issue with as little disruption as possible.



Dynabook and the Environment

Dynabook is passionate about environmental conservation and goes beyond recycling. They have carefully developed a strategy centered on sustainability to ensure products, people and policies unite to minimize the impact on the environment—today, tomorrow and the future.

To provide environmentally conscious products and services throughout their lifecycle, Dynabook focuses on planet-conscious design measures, such as energy conservation, resource-saving, recycling and reduction or elimination of specific chemical substances.

Dynabook also institutes a Green Procurement initiative, which means procuring products, parts, components and materials with minimal environmental impacts from supply chain partners.

These measures and the procurement policy reduce the environmental impact, specifically in prevention of global warming, lowering carbon footprint and preserving natural resources.

[Click here](#) for more information about Dynabook Inc.'s environmental policy.





More than Products

In addition to Dynabook's commitment to producing environmentally conscious products, they comply with applicable laws, regulations, industry guidelines and standards.

Dynabook assess business operations, products and services on the environment, including impact on biodiversity. Objectives and targets for the reduction of environmental effects are specified, including the prevention of pollution.

Dynabook's mission is to enhance all business associates' and employees' environmental awareness through activities and their participation in training and educational sessions. They also work with local communities on impactful green programs.

While Dynabook is proud of the programs and policies already in place, there is always more to be done. That's why Dynabook is continuously evaluating, updating, and improving environmental management and sustainability strategies.

For 35 years, Dynabook has pioneered, partnered and perfected mobile computing to create the Dynabook Difference. We are ready to become your mobile IT partner and demonstrate how this difference sets us apart from the competition.



**For more information about
Dynabook, and our products &
services, visit:**

ca.dynabook.com



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