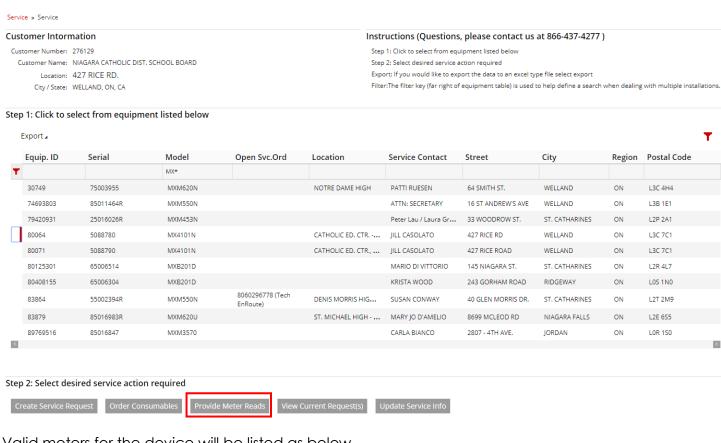
Sharp B2B Portal: Service



Service Contact Information

Provide Meter Reads for an Equipment (Machine)

Select the equipment for which meter reads need to be updated and click on "Provide Meter Reads" button at the bottom.



Valid meters for the device will be listed as below.



Equipment Information



Service » Service

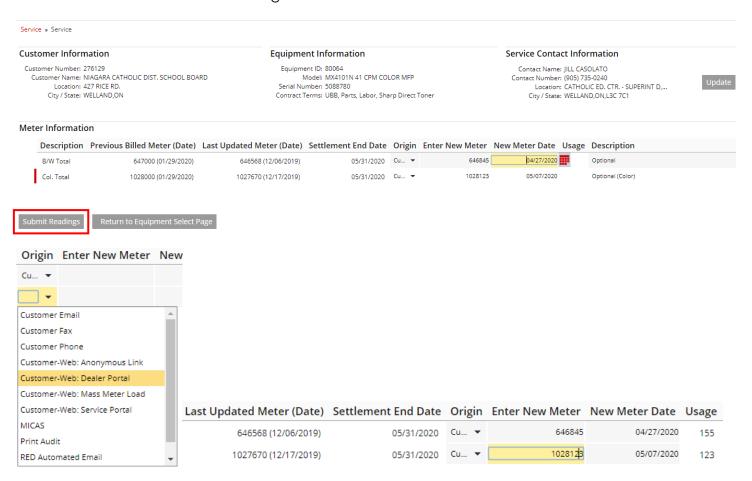
Customer Information

- a. Enter the new readings and the reading dates for the equipment selected, separately for each reading type, like B/W and Color.
- b. The reading date (New Meter Date) defaults to current date and can be updated if needed.
- c. For Origin, select the Customer-Web: Dealer Portal as below.
- d. The description is optional.

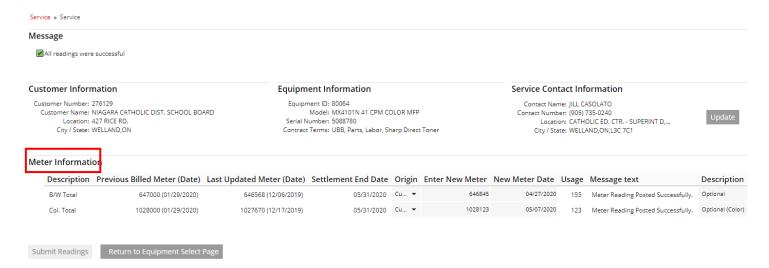
Sharp B2B Portal: Service



- e. If the Enter key is pressed, the Usage column will show the usage based on the new meter readings.
- f. Then click on "Submit Readings" button.



A status message will appear about updating the readings.



Then click on the "Return to Equipment Page" button to go back to Equipment listing page.