

Provide Meter Reads for an Equipment (Machine)

Select the equipment for which meter reads need to be updated and click on “Provide Meter Reads” button at the bottom.

Service » Service

Customer Information

Customer Number: 276129
 Customer Name: NIAGARA CATHOLIC DIST. SCHOOL BOARD
 Location: 427 RICE RD.
 City / State: WELLAND, ON, CA

Instructions (Questions, please contact us at 866-437-4277)

Step 1: Click to select from equipment listed below
 Step 2: Select desired service action required
 Export: If you would like to export the data to an excel type file select export
 Filter: The filter key (far right of equipment table) is used to help define a search when dealing with multiple installations.

Step 1: Click to select from equipment listed below

Export

Equip. ID	Serial	Model	Open Svc.Ord	Location	Service Contact	Street	City	Region	Postal Code
		MX*							
30749	75003955	MXM620N		NOTRE DAME HIGH	PATTI RUESEN	64 SMITH ST.	WELLAND	ON	L3C 4H4
74693803	85011464R	MXM550N			ATTN: SECRETARY	16 ST ANDREW'S AVE	WELLAND	ON	L3B 1E1
79420931	25016026R	MXM453N			Peter Lau / Laura Gr...	33 WOODROW ST.	ST. CATHARINES	ON	L2P 2A1
80064	5088780	MX4101N		CATHOLIC ED. CTR. -...	JILL CASOLATO	427 RICE RD	WELLAND	ON	L3C 7C1
80071	5088790	MX4101N		CATHOLIC ED. CTR., ...	JILL CASOLATO	427 RICE ROAD	WELLAND	ON	L3C 7C1
80125301	65006514	MXB201D			MARIO DI VITTORIO	145 NIAGARA ST.	ST. CATHARINES	ON	L2R 4L7
80408155	65006304	MXB201D			KRISTA WOOD	243 GORHAM ROAD	RIDGEWAY	ON	L0S 1N0
83864	55002394R	MXM550N	8060296778 (Tech EnRoute)	DENIS MORRIS HIG...	SUSAN CONWAY	40 GLEN MORRIS DR.	ST. CATHARINES	ON	L2T 2M9
83879	85016983R	MXM620U		ST. MICHAEL HIGH - ...	MARY JO D'AMELIO	8699 MCLEOD RD	NIAGARA FALLS	ON	L2E 6S5
89769516	85016847	MXM3570			CARLA BIANCO	2807 - 4TH AVE.	JORDAN	ON	L0R 1S0

Step 2: Select desired service action required

Create Service Request Order Consumables **Provide Meter Reads** View Current Request(s) Update Service Info

Valid meters for the device will be listed as below.

Service » Service

Customer Information

Customer Number: 276129
 Customer Name: NIAGARA CATHOLIC DIST. SCHOOL BOARD
 Location: 427 RICE RD.
 City / State: WELLAND, ON

Equipment Information

Equipment ID: 80064
 Model: MX4101N 41 CPM COLOR MFP
 Serial Number: 5088780
 Contract Terms: UBB, Parts, Labor, Sharp Direct Toner

Service Contact Information

Contact Name: JILL CASOLATO
 Contact Number: (905) 735-0240
 Location: CATHOLIC ED. CTR. - SUPERINT D,...
 City / State: WELLAND, ON, L3C 7C1

Update

Meter Information

Description	Previous Billed Meter (Date)	Last Updated Meter (Date)	Settlement End Date	Origin	Enter New Meter	New Meter Date	Usage	Description
B/W Total	647000 (01/29/2020)	646568 (12/06/2019)	05/31/2020	▼		05/07/2020		
Col. Total	1028000 (01/29/2020)	1027670 (12/17/2019)	05/31/2020	▼		05/07/2020		

Submit Readings

Return to Equipment Select Page

- Enter the new readings and the reading dates for the equipment selected, separately for each reading type, like B/W and Color.
- The reading date (New Meter Date) defaults to current date and can be updated if needed.
- For Origin, select the Customer-Web: Dealer Portal as below.
- The description is optional.

Sharp B2B Portal: Service



- If the Enter key is pressed, the Usage column will show the usage based on the new meter readings.
- Then click on "Submit Readings" button.

Service » Service

Customer Information Customer Number: 276129 Customer Name: NIAGARA CATHOLIC DIST. SCHOOL BOARD Location: 427 RICE RD. City / State: WELLAND,ON	Equipment Information Equipment ID: 80064 Model: MX4101N 41 CPM COLOR MFP Serial Number: 5088780 Contract Terms: UBB, Parts, Labor, Sharp Direct Toner	Service Contact Information Contact Name: JILL CASOLATO Contact Number: (905) 735-0240 Location: CATHOLIC ED. CTR. - SUPERINT D,... City / State: WELLAND,ON,L3C 7C1 Update
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Meter Information

Description	Previous Billed Meter (Date)	Last Updated Meter (Date)	Settlement End Date	Origin	Enter New Meter	New Meter Date	Usage	Description
B/W Total	647000 (01/29/2020)	646568 (12/06/2019)	05/31/2020	Cu...	646845	04/27/2020		Optional
Col. Total	1028000 (01/29/2020)	1027670 (12/17/2019)	05/31/2020	Cu...	1028123	05/07/2020		Optional (Color)

[Submit Readings](#) [Return to Equipment Select Page](#)

Origin **Enter New Meter** **New**

Cu...
[Dropdown Menu]
Customer Email
Customer Fax
Customer Phone
Customer-Web: Anonymous Link
Customer-Web: Dealer Portal
Customer-Web: Mass Meter Load
Customer-Web: Service Portal
MICAS
Print Audit
RED Automated Email

Last Updated Meter (Date)	Settlement End Date	Origin	Enter New Meter	New Meter Date	Usage
646568 (12/06/2019)	05/31/2020	Cu...	646845	04/27/2020	155
1027670 (12/17/2019)	05/31/2020	Cu...	1028123	05/07/2020	123

A status message will appear about updating the readings.

Service » Service

Message

☒ All readings were successful

Customer Information Customer Number: 276129 Customer Name: NIAGARA CATHOLIC DIST. SCHOOL BOARD Location: 427 RICE RD. City / State: WELLAND,ON	Equipment Information Equipment ID: 80064 Model: MX4101N 41 CPM COLOR MFP Serial Number: 5088780 Contract Terms: UBB, Parts, Labor, Sharp Direct Toner	Service Contact Information Contact Name: JILL CASOLATO Contact Number: (905) 735-0240 Location: CATHOLIC ED. CTR. - SUPERINT D,... City / State: WELLAND,ON,L3C 7C1 Update
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Meter Information

Description	Previous Billed Meter (Date)	Last Updated Meter (Date)	Settlement End Date	Origin	Enter New Meter	New Meter Date	Usage	Message text	Description
B/W Total	647000 (01/29/2020)	646568 (12/06/2019)	05/31/2020	Cu...	646845	04/27/2020	155	Meter Reading Posted Successfully,	Optional
Col. Total	1028000 (01/29/2020)	1027670 (12/17/2019)	05/31/2020	Cu...	1028123	05/07/2020	123	Meter Reading Posted Successfully,	Optional (Color)

[Submit Readings](#) [Return to Equipment Select Page](#)

Then click on the "Return to Equipment Page" button to go back to Equipment listing page.